Merchant Adventurers' Hall Physical Accessibility



Information about your visit



Introduction

Welcome to the Merchant Adventurers' Hall. Before you start your visit, this guide focuses on any restrictions you may face within the Hall.

- The Hall consists of one building on two floors.
- The Hall is fully accessible to wheelchair users.
- We have a platform lift from the ground floor to the first floor.
- There are chairs and seating areas in all of the rooms in the Hall.

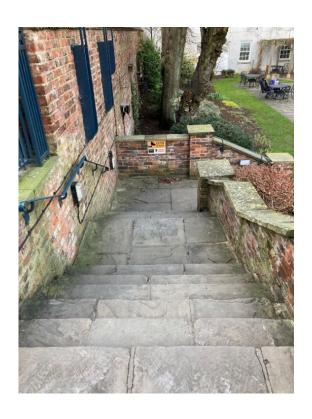
Entering the Hall

There are two entrances to the Hall:

Piccadilly

The main entrance is via Piccadilly.

To access the Hall there is a set of 17 stairs, the most stairs you have to go down in one go is 12. The stairs have a rail on one side and are made of stone flags. The path to the Hall is also made of stone flags.





Fossgate

The accessible entrance is via Fossgate. There are signs attached on either side of a red door. The entrance is down a passageway. It is 118cm wide at its narrowest point. Light levels are slightly darker in this area.





There is a ramp made of stone flags which is 112cm wide or there are 3 steps down. The door will open inwards automatically and can be opened by pressing the grey button on the red sign to the right of the door.





Ground Floor: Reception Area

There are two steps down into the Reception area from Piccadilly.

Level access from the Fossgate entrance leads you into the Reception area via a stone flag ramp.





The Reception Area includes the Admissions desk, the Hall's gift shop and the Merchants' Coffee House.

It is all on one level and is fully accessible.

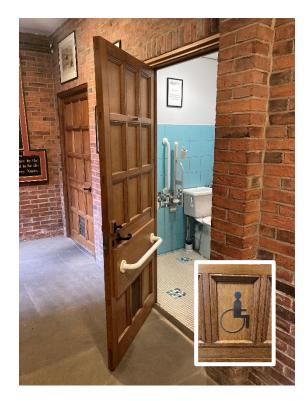




Ground Floor: The Undercroft, Chapel and Toilets

These areas are spread across the ground floor and are fully accessible. There is also an accessible toilet on this floor.





First Floor

The first floor is accessed via the lift or a staircase. There are 17 stairs. The most stairs you have to go up or down in one go is 10.





Lift

The lift is a platform lift. It is 113cm wide.

The maximum weight is 300kg. It can take one wheelchair user and one other person or two people.

To call the lift, press the button and hold until it reaches the landing level.

To release the door lock, press the button to the right of the handle. To enter the lift, pull the black handle.





Once in the lift, move and hold the small joystick in the "up" position to ascend or the "down" position to descend.

Please move back from the walls when the lift is in motion.

Governor's Parlour and Ante Rooms

These areas are on the first floor and are fully accessible. The lift opens to the 3^{rd} ante room. The stairs bring you up to the 1^{st} ante room.

There is a narrow doorway leading via a wooden ramp from the 2^{nd} Ante Room to the 1^{st} Ante Room which is 82cm wide.





Great Hall and Committee Room

These areas are on the first floor and are fully accessible. There is a portable ramp or one step up to access the High Dais area of the Great Hall.



Further information

If you have any questions, please ask a member of staff.

Our Visitor Experience and Retail staff wear red and white, our Coffee House staff wear black and grey.

They will be wearing name badges.